## **Programme Specification**

## **Course record information**

| Name and level of final award:       | BA (Honours) Tourism and Planning BA (Honours) Tourism with Business BA (Honours) Tourism and Events Management   |
|--------------------------------------|---|
|                                      | BA (Honours) Travel and Tourism (Level 6 top up award for foundation degree)                                      |
|                                      | The awards listed above are BA Honours degrees that are Bologna FQ-EHEA first cycle degree or diploma compatible. |
| Name and level of intermediate       | BA Tourism and Planning   |
| awards:                              | Diploma of HE Tourism and Planning  |
|                                      | Certificate of HE Tourism and Planning  |
|                                      | BA Tourism with Business  |
|                                      | Diploma of HE Tourism with Business   |
|                                      | Certificate of HE Tourism with Business   |
|                                      | BA Tourism and Events Management  |
|                                      | Diploma of HE Tourism and Events Management   |
|                                      | Certificate of HE Tourism and Events Management   |
|                                      | There are no intermediate awards for the Travel and Tourism top up award.   |
| Awarding body/institution:           | University of Westminster   |
| Status of awarding body/institution: | Recognised Body   |
| Location of delivery:                | Marylebone Site for all core modules  |
| Language of delivery and assessment: | English   |
| Course/programme leader:             | Nancy Stevenson   |
| Course URL:                          | http://www.westminster.ac.uk/courses/subjects/tourism-and-events/undergraduate-courses                            |
| Mode and length of study:            | Full time 3 years   |
|                                      | Part time 4 years - BA (Honours) Travel and Tourism only  |
| University of Westminster course     | Tourism and Planning U09FUTOP   |
| code:                                | Tourism with Business U09FUTWB Tourism and Events Management U09FUTOE   |
|                                      | Travel and Tourism U09FUTTM   |
| JACS code:                           | N800  |
|                                      |   |

| UCAS code:                        | Tourism and Planning NK84 Tourism with Business NN18 Tourism and Events Management N890 Travel and Tourism N800                               |
|-----------------------------------|---|
| QAA subject benchmarking group:   | Hospitality, Leisure, Sport and Tourism   |
| Professional body accreditation:  | None  |
| Date of course validation/review: | Tourism and Planning 1994, 2006, 2010 Tourism with Business 2000, 2006, 2010 Travel and Tourism 2006, 2010 Tourism and Events Management 2012 |
| Date of programme specification:  | 2013-14   |

## **Admissions requirements**

# • BA (Hons) Tourism with Business, BA (Hons) Tourism and Planning and BA (Hons) Tourism and Events Management

Normally students should:

- Be aged 18 or over on 1<sup>st</sup> September in the year of entry
- Have the following qualifications;
  - 280 points with a minimum of 160 points from either 2x6 unit awards or 1x12 unit award plus GCSE's in English Language and Mathematics Grade C or above
  - an equivalent recognised qualification from outside the U.K. which is acceptable to the University and Programme Leader, or
  - an equivalent qualification from the Open University or recognised Access Course which is acceptable to the University or the Programme Leader
- Have a good standard of English. Non-native speakers may be required to provide test evidence of proficiency (IELT's 6.0 or equivalent).

Exceptionally, an applicant without these formal qualifications but with considerable work experience in the tourism sector or related field may be acceptable at the discretion of the Programme Leader. Details of the current entry requirements are available from the Programme Leader or the Admissions Office. All applicants are invited to an Open Day where they can meet staff, current students and find out more about the course.

## BA (Hons) Travel and Tourism

Normally students should:

- Be aged 20 or over on 1<sup>st</sup> September in the year of entry
- Have passed the foundation degree in Travel and Tourism approved by the University of Westminster including the module 4TRS599 Research Methods (at the University of Westminster).

An applicant who has been awarded a tourism foundation degree which has been accredited by another University may be considered at the discretion of the Programme Leader. All applicants are invited to an Open Day where they can meet staff, current students and find out more about the course.

## Accreditation of Prior Learning

Accreditation of Prior Experiential Learning (APEL) is defined as the process by which appropriate experiential learning is assessed and accredited. Further details of this process are included in the University of Westminster Handbook of Academic Regulations.

#### Aims of the course

This exciting programme is designed for people who want to learn more about tourism and to establish a career in the tourism and events sectors. Each of the four specialist degree courses identified within this handbook have been designed in consultation with representatives from the tourism and events sector.

The undergraduate tourism programme has the following broad aims to:

- promote intellectual development through rigorous intellectual and academic training
- provide a thorough understanding of the concerns and concepts of tourism, the products, structure and interactions of the tourism sector, and its impacts on communities and environments
- provide the skills and knowledge required to plan and manage tourism businesses effectively, with particular emphasis on the management of tourism in host destinations, relating to:
  - understanding tourism
  - · the marketing and management of services
  - the management and development of tourist destinations
  - the planning and management of tourism to maximise its long-term success and its positive contribution to destinations and to the environment, including its role in regeneration, and "sustainable" tourism
- provide an opportunity to develop understanding the research process and expertise in a particular aspect of tourism through an in-depth individual study
- provide transferable skills and competencies in areas such as IT and the
  management of information systems, written and oral presentation and
  communication; numeracy and the use of quantitative data; time and work
  organisation and management, team working; problem analysis and evaluation, and
  competence in foreign languages.

In addition course specific aims are outlined below.

The **BA** (Hons) Tourism with Business is designed for people who are particularly interested in the business knowledge and skills that are required within the industries in the tourism sector. It aims to;

- provide an understanding of the theoretical underpinnings of business studies
- develop specialist knowledge and skills in finance, HR, understanding business context and business strategy.

Students can choose to develop specialisms in web design, sport management, entrepreneurship and digital marketing. There are opportunities to study abroad and to undertake placements to gain practical experience within the sector.

The **BA** (Hons) Tourism and Planning is designed for people who are interested in the development and management of tourist destinations. It aims to:

- provide an understanding of the theoretical underpinnings of policy making and practical knowledge and skills associated with planning and development such as valuation skills
- develop specialist knowledge of the role and interpretation of heritage and culture in tourism destinations, sustainable planning in developing countries and urban tourism.

Students can also choose to specialise in aviation, property economics, legal studies, urban sociology, the business of sport, urban regeneration and project management. There are opportunities to study abroad and to undertake placements to gain practical experience within the sector.

The **BA** (Hons) Tourism and Events Management is designed for people who are interested in the tourism sector and want to develop a specialism in events management. It aims to;

- provide a thorough understanding of the events sector and its impacts on communities and environments
- provide the skills and knowledge required to plan and manage events businesses effectively and to stage an event.

There are opportunities to undertake placements and gain practical experience within the sector.

The **BA** (Hons) Travel and Tourism runs as a top-up degree at L6 only and has been specifically designed for students progressing from the Foundation Degree in Travel and Tourism offered by our associate college and offers opportunities to develop specialist expertise in tourism in a higher education setting. It aims to;

 build upon tourism knowledge and skills developed during studies on a tourism foundation degree programme  develop specialist knowledge in the airline business, sustainable planning in developing countries and urban tourism.

#### **Employment and further study opportunities**

Today's organisations need graduates with both good degrees and skills relevant to the workplace, i.e. employability skills. The University of Westminster is committed to developing employable graduates by ensuring that:

- Career development skills are embedded in all courses
- Opportunities for part-time work, placements and work-related learning activities are widely available to students
- Staff continue to widen and strengthen the University's links with employers in all sectors, involving them in curriculum design and encouraging their participation in other aspects of the University's career education and guidance provision
- Staff are provided with up-to-date data on labour market trends and employers' requirements, which will inform the service delivered to students.

At the end of the course there are opportunities to develop your expertise in tourism, planning business and events further by studying towards a Masters degree or undertaking PhD research. Alumni from our courses work in a range of occupations including hotel management, conferencing and events management, tourism and planning consultancy, the airline industry, marketing, HR, tour operations, website design and management, government/public sector and town planning/development industry.

#### **Learning outcomes**

Learning outcomes are statements on what successful students have achieved as the result of learning. These threshold statements of achievement and are linked to the knowledge, understanding and skills that a student will have gained on successfully completing a course.

On successful completion of the Undergraduate Tourism Programme the student will be able to:

- demonstrate a thorough understanding of the concepts and characteristics of tourism, the products, structure and interactions within the tourist sector and with other industries/sectors, and the nature and characteristics of tourists
- demonstrate a critical and balanced view of the role of tourism within changing international economic, social, legal, ethical and political contexts by evaluating and applying appropriate concepts and theory
- conceptualise, formulate and consider problems in an uncertain environment during a period of rapid change and to propose and implement appropriate solutions

demonstrate transferable skills that allow you to communicate effectively orally, in
writing and through other relevant means; use numerical and other data rigorously
and with confidence; understand, use and feel at home with IT in many applications;
manage your work and relationships with colleagues effectively.

Students who have taken the BA (Hons) Tourism and Events Management will be able to demonstrate an understanding of the characteristics of the events sector, its structure and interactions with other industries, its role in regeneration and be able to stage an event.

Specific learning outcomes for each Level and study and each programme are outlined below:

**Level 4 (Year 1)** provides an understanding of the nature and structure of the tourism and events sector, tourism planning and destination management. It provides students with study and research skills to enable them to perform effectively during their studies

## All Tourism Programmes - Level 4

On successful completion of Level 4 the student will be able to:

- explain and describe the characteristics of tourism
- explain the contribution of disciplines that help to explain the nature and development of tourism
- examine appropriate ideas, concepts and theory
- apply concepts and theory to basic case study material
- · identify key study skills and reflect upon their own skills
- demonstrate that they can work effectively in a team.

## In addition

#### **BA (Hons) Tourism with Business**

- explain the business tourism sector with a particular focus on events
- explain the economic, technological, social, political, legal and ethical contexts in which business organisations operate
- understand financial resource management and apply relevant concepts to analyse the financial performance of a business organisation.

## **BA (Hons) Tourism and Planning**

- · explain and describe the characteristics of events
- demonstrate an understanding of tourism development and apply relevant concepts to evaluate the viability and problems relating a property development.

## **BA (Hons) Tourism and Events Management**

- · explain and describe the characteristics of events
- explain the business tourism sector with a particular focus on events.

**Level 5 (Year 2)** develops students' knowledge and experience further by focusing on areas which are important to both the tourism and events sector such as services management and marketing, and destination management. It is focussed on developing students understanding the characteristics and context of decision making in the tourism and events sector. It develops students research skills further to enable them to design and undertaken a dissertation.

## All Tourism Programmes - Level 5

On successful completion of Level 5 the student will be able to:

- evaluate and apply theory, concepts and techniques
- undertake collaborative primary research
- develop and evaluate their skill and knowledge development
- develop their skills in team working and collaborative problem solving
- develop their ability to work independently and self critically
- identify an appropriate topic for dissertation research.

#### In addition

## **BA (Hons) Tourism with Business**

- analyse HRM and management accounting methods of assessing the effectiveness and performance in organisations
- · evaluate the business decision making process.

#### **BA (Hons) Tourism and Planning**

- · evaluate policy making for tourism and events
- analyse heritage and cultural tourism and apply visitor interpretation techniques.

#### **BA (Hons) Tourism and Events Management**

- evaluate policy making for tourism and events
- · analyse urban event strategies.

**Level 6 (Year 3)** centres on using and integrating the range of knowledge and skills gained from previous levels in a practical context through exploring tourism management strategies for particular places, and by exploring particular facets of the tourism and events sectors in greater depth.

## All Tourism Programmes - Level 6

On successful completion of Level 6 the student will be able to:

- critically evaluate and challenge ideas
- conceptualise and consider complex problems
- demonstrate a thorough and critical awareness of tourism
- formulate a research proposal, undertake research to consider a complex problem in depth and to produce a dissertation
- develop and evaluate skill and knowledge development
- develop ability to work independently and self-critically.

#### In addition

#### **BA (Hons) Tourism with Business**

 conduct a comparative study of two destinations outside the UK, and recommend policy and practice

- evaluate the factors influencing strategy formulation
- contribute to the process of the formulation and execution of strategy whilst showing a critical understanding of the consequences of these decisions.

## **BA (Hons) Tourism and Planning**

- conduct a comparative study of two destinations outside the UK, and recommend policy and practice
- critically evaluate the concept of sustainable tourism
- evaluate how tourism is developed, marketed and managed in an urban context.

## **BA (Hons) Tourism and Events Management**

- conduct a comparative study of two destinations outside the UK, and recommend policy and practice
- critically evaluate the concept of sustainable tourism Analyse the decision making process for events and apply the principles of event planning
- · stage and evaluate an event.

#### **BA (Hons) Travel and Tourism**

- · critically evaluate the concept of sustainable tourism
- evaluate the nature of demand for airline services and how this is changing
- evaluate how tourism is developed, marketed and managed in an urban context.

## Learning, teaching and assessment methods

**Private study** includes reading, researching, managing project work, and writing, revising and producing assignments.

**Lectures**. Each lecture will normally be about 60-90 minutes long, with an emphasis on developing new ideas and knowledge, and showing how they can be applied to the analysis and solution of practical problems. Guest lecturers provide specialist expertise and report on current issues.

**Seminars** are small group sessions that supplement lecture programmes and aim to encourage discussion of key issues. Students will be required to produce, present and discuss seminar papers.

**Project work** is an integral part of the courses, and will invariably be based on real-life, current issues and cases. Projects may be undertaken on an individual or group basis, and are used to apply and integrate ideas in a realistic context, and to develop research, management and study skills.

**Tutorials** are used when individual or small group contact is needed. Tutorials are an essential part of group and individual projects and of dissertation supervision. They may also be used to provide guidance on specific problems.

**Field Trips and Study Visits** provide opportunities to examine tourism and events issues at first hand, discuss them with practitioners and to apply theories and skills in practical circumstances. The courses include one compulsory field trip of up to a week in each year, and a number of one-day study visits. Field trips and study visits are associated with projects and assignments.

**Work Placements** opportunities are available. Accreditation of work based learning can be obtained at Levels 5 and 6.

#### **Course structure**

#### **Tourism with Business - Structure**

The core elements of the course are structured around three strands. They are:

- Tourism sector and impacts, which provides a broad understanding of the nature and dimensions of tourism, the structure of the sector and the significance and impacts arising from its particular attributes.
- Tourism business/management, which covers the sectors business environment, and the understanding of marketing, services management and destination management.
- **Tourism environment/management,** which focuses on the effects of tourism on destination areas, transport and tourism, and the management of tourism and tourism destinations, with a particular emphasis on the role of government, and public / private partnership.

| Module requirements for the award of BA (Hons) Tourism with Business            |   |                         |           |  |
|---|---|-------------------------|-----------|--|
| Code  | Module title Co                         | re/ Elective/Option     | Credit    |  |
| Level 4   |   |                         |           |  |
| Core module   | es to the value of 105 credits:         |                         |           |  |
| ATRS400   | Understanding Tourism                   | Core                    | 30        |  |
| 4TRS491   | Study Skills and Techniques             | Core                    | 15        |  |
| 4TRS496   | Introduction to Tourism Planning        | Core                    | 15        |  |
| ATRS404   | Business Events                         | Core                    | 15        |  |
| BKEY412   | Introduction to the Context of Business | Core                    | 15        |  |
| BBUS403   | Financial Information                   | Core                    | 15        |  |
| and <u>one</u> of th  | ne modules below or Westminster Elec    | tive (to value of 15 cr | edits).   |  |
| Our recomm  | endations are:                          |                         |           |  |
| 4TRS471   | Tourism Development                     | Option                  | 15        |  |
| ATRS402   | Introduction to Events                  | Option                  | 15        |  |
| ATRS401   | Contemporary Issues in Tourism          | Option                  | 15        |  |
| BEQM404   | The Business of Sport                   | Option                  | 15        |  |
| 4BBIM404  | Web Development                         | Option                  | 15        |  |
| BBUS404   | Behavioural Aspects of International Bu | siness Option           | 15        |  |
| Polylang  | Language module                         | Option                  | 15        |  |
|   |   | Total Level 4 cre       | edits 120 |  |
| Level 5   |   |                         |           |  |
| Core module   | es to the value of 90 credits:          |                         |           |  |
| ATRS500   | Tourism Services Management and Ma      | rketing Core            | 30        |  |
| 4TRS599   | Research Methods                        | Core                    | 15        |  |
| 4TRS592   | Destinations                            | Core                    | 15        |  |
| BBUS502   | Making Management Decisions             | Core                    | 15        |  |
| BBUS501   | Financial & HR Management in Organis    | sations Core            | 15        |  |
| and one Option module (to the value of 15 credits) selected from the following: |   |                         |           |  |
| 4TRS501   | Tourism and Events Policy               | Option                  | 15        |  |
| ATRS504   | Eventful Cities                         | Option                  | 15        |  |
| ATRS502   | Heritage and Cultural Tourism           | Option                  | 15        |  |

| ATRS505            | Work Placement                                     | Option                       | 15  |
|--------------------|--|------------------------------|-----|
| APRO501            | Managing Property Business                         | Option                       | 15  |
| BMKT501            | Marketing Metrics and Analysis                     | Option                       | 15  |
| BEQM506            | The Global Economy                                 | Option                       | 15  |
| BEQM507            | The European Business Environment                  | Option                       | 15  |
| Polylang           | Language module                                    | Option                       | 15  |
| and <u>one</u> Wes | tminster Elective module at Level 5 or abo         | <b>ve</b> Elective           | 15  |
|                    |  | <b>Total Level 5 credits</b> | 120 |
| Level 6            |  |                              |     |
| Core module        | s to the value of 75 credits:                      |                              |     |
| 4TRS668            | Tourism/Events Comparative Study                   | Core                         | 15  |
| 4TRS667            | Individual Project                                 | Core                         | 30  |
| BKEY601            | Strategic Business Perspectives                    | Core                         | 30  |
| At least two       | <u>Fourism Options</u> (to the value of 30 credits | ) selected from the          |     |
| following:         |  |                              |     |
| 4TRS670            | Urban Tourism                                      | Option                       | 15  |
| ATRS601            | Tourism in Society                                 | Option                       | 15  |
| 4TRS671            | Sustainable Tourism in the Developing World        | d Option                     | 15  |
| 4TRS681            | Managing Airports                                  | Option                       | 15  |
| ATRS678            | Conference and Events Planning                     | Option                       | 15  |
| ATRS602            | Staging an Event                                   | Option                       | 15  |
| ATRS605            | Work Placement                                     | Option                       | 15  |
| ATRS600            | The Airline Business                               | Option                       | 15  |
| One Westmir        | nster Elective (to the value of 15 credits)        |                              |     |
| Our recomme        | endations are:                                     |                              |     |
| All Tourism N      | Modules outlined above                             |                              |     |
| BHRM601            | Human Resource Management                          | Elective                     | 15  |
| BMKT604            | Cross Cultural Studies for Marketing               | Elective                     | 15  |
| BMKT606            | PR Sales and Promotion                             | Elective                     | 15  |
| BMKT612            | Small Business and Guerrilla Marketing             | Elective                     | 15  |
| BMKT613            | Ethics in Marketing                                | Elective                     | 15  |
| BMKT616            | Intrapreneurship for SME                           | Elective                     | 15  |
| BMKT617            | International Business                             | Elective                     | 15  |
| Polylang           | Language module                                    | Elective                     | 15  |
|                    |  | <b>Total Level 6 credits</b> | 120 |
|                    |  | <b>Total overall credits</b> | 360 |
|                    |  |                              |     |

Note: Not all elective and option modules will necessarily be offered in any one year.

## **Tourism and Planning - Structure**

The core elements of the course are structured around three strands. They are:

- Tourism sector and impacts, which provides a broad understanding of the nature and dimensions of tourism, the structure of the sector and the significance and impacts arising from its particular attributes.
- **Tourism planning and environment**, which focuses on the effects of tourism on destination areas, the process of development, transport and tourism, and the management of tourism and tourism destinations, with a particular emphasis on the role of government, and public / private partnership.

• **Tourism business/management,** which covers the sectors business environment, and the understanding of marketing, services management and destination management.

| -                  | uirements for the BA (Hons)          |                          | •               |               |
|--------------------|--------------------------------------|--------------------------|-----------------|---------------|
| Code               | Module title                         | Core/Elective/Option     | <u>n</u>        | <u>Credit</u> |
| Level 4            |                                      |                          |                 |               |
|                    | s to the value of 105 credits        |                          | _               |               |
| ATRS400            | Understanding Tourism                |                          | Core            | 30            |
| 4TRS491            | Study Skills and Techniques          |                          | Core            | 15            |
| 4TRS496            | Introduction to Tourism Planr        | ning                     | Core            | 15            |
| 4TRS471            | Tourism Development                  |                          | Core            | 15            |
| ATRS401            | Contemporary Issues in Tour          | rism                     | Core            | 15            |
| ATRS402            | Introduction to Events               |                          | Core            | 15            |
| ·                  | ie modules below or Westmi           | nster Elective (to val   | ue of 15 cr     | edits).       |
| Our recomm         | endations are:                       |                          |                 |               |
| ATRS404            | Business Events                      |                          | Option          | 15            |
| 4PRO403            | Introduction to Legal Studies        |                          | Option          | 15            |
| 4PRO411            | Global Cities: Introduction to       |                          | Option          | 15            |
| BBUS404            | Behavioural Aspects of Interr        | national Business        | Option          | 15            |
| BEQM404            | The Business of Sport                |                          | Option          | 15            |
| Polylang           | Language Module                      |                          | Option          | 15            |
|                    |                                      | Total Level              | 4 credits       | 120           |
| Level 5            |                                      |                          |                 |               |
| Core module        | s to the value of 90 credits:        |                          |                 |               |
| ATRS500            | Tourism Services Manageme            | ent and Marketing        | Core            | 30            |
| 4TRS592            | Destinations                         |                          | Core            | 15            |
| ATRS503            | Tourism and Events Policy            |                          | Core            | 15            |
| 4TRS599            | Research Methods                     |                          | Core            | 15            |
| ATRS502            | Heritage and Cultural Touris         | m                        | Core            | 15            |
|                    |                                      |                          |                 |               |
|                    | an madula (6a 4ba malua a <b>6.4</b> | F anadita) a da stad fin | 4l <b>f</b> -11 |               |
|                    | on module (to the value of 1         | 5 creaits) selected fro  |                 | _             |
| ATRS504            | Eventful Cities                      |                          | Option          | 15<br>15      |
| ATRS505            | Work Placement                       |                          | Option          | 15<br>15      |
| APRO501            | Managing Property Business           | 5                        | Option          | 15<br>15      |
| APRO502            | Planning Practice                    |                          | Option          | 15            |
| 4PRO512            | Environmental Law and Police         | СУ                       | Option          | 15            |
| APRO503            | London's City Regeneration           |                          | Option          | 15            |
| 4PRO516            | Urban Regeneration and Dev           | /elopment                | Option          | 15            |
| BBIM502            | Project Management                   |                          | Option          | 15            |
| Polylang           | Language Module                      |                          | Option          | 15            |
| and <u>one</u> Wes | tminster Elective module at          |                          | Elective        | 15            |
|                    |                                      | Total                    | Level 5 cre     | edits 120     |
| Level 6            |                                      |                          |                 |               |
|                    | s to the value of 75 credits:        |                          |                 |               |
| 4TRS667            | Individual Project                   |                          | Core            | 30            |
| 4TRS668            | Tourism/Events Comparative           | Study                    | Core            | 15            |
|                    |                                      |                          |                 |               |

| 4TRS671      | Sustainable Tourism in the Developing World       | Core           | 15 |
|--------------|---|----------------|----|
| 4TRS670      | Urban Tourism                                     | Core           | 15 |
|              |   |                |    |
|              |   |                |    |
| At least two | Tourism Options (to the value of 30 credits) seld | ected from the |    |
| following:   |   |                |    |
| ATRS601      | Tourism in Society                                | Option         | 15 |
| ATRS600      | The Airline Business                              | Option         | 15 |
| 4TRS681      | Managing Airports                                 | Option         | 15 |
| ATRS678      | Conference and Events Planning                    | Option         | 15 |
| ATRS602      | Staging an Event                                  | Option         | 15 |

and one from the list below or Westminster Elective (to the value of 15 credits)

APRO603 International Planning and Property Practice Option 15
APRO610 Community Engagement Option 15
Polylang Language module Option 15

Total Level 6 credits 120
Total overall credits 360

Option

15

Note: Not all elective and option modules will necessarily be offered in any one year.

## **Tourism and Events Management – Structure**

Work Placement

ATRS605

The core elements of the course are structured around three strands. They are:

- Tourism and Events sectors and impacts, which provides a broad understanding
  of the nature and dimensions of tourism and events, the structure of these sectors
  and the significance and impacts arising from its particular attributes.
- Events business/management, which covers the sectors business environment, and the understanding of marketing, services management and destination management.
- Tourism and Events environment/management, which focuses on the effects of tourism and events on destination areas, the management of events in destinations, with a particular emphasis on public / private partnership.

| Module requirements for the BA(Hons) Tourism and Events Management             |                                |                            |               |  |  |
|--|--------------------------------|----------------------------|---------------|--|--|
| Code   | Module title                   | Core/ Elective/Option      | <u>Credit</u> |  |  |
| Level 4  |                                |                            |               |  |  |
| Core modul   | es to the value of 105 credits | :                          |               |  |  |
| ATRS400  | Understanding Tourism          | Core                       | 30            |  |  |
| 4TRS491  | Study Skills and Techniques    | Core                       | 15            |  |  |
| 4TRS496  | Introduction to Tourism Plan   | ning Core                  | 15            |  |  |
| ATRS403  | Introduction to Events         | Core                       | 15            |  |  |
| ATRS404  | Business Events                | Core                       | 15            |  |  |
| ATRS401  | Contemporary Issues in Tou     | rism Core                  | 15            |  |  |
| and one of the modules below or Westminster Elective (to value of 15 credits). |                                |                            |               |  |  |
| Our recomn   | nendations are:                |                            |               |  |  |
| 4TRS471  | Tourism Development            | Optio                      | on 15         |  |  |
| 4PRO411  | Global Cities:an introduction  | to the New Urban Sociology | Option 15     |  |  |

| BEQM404        | The Business of Sport                         | Option                       | 15  |
|----------------|---|------------------------------|-----|
| BBUS403        | Financial Information                         | Option                       | 15  |
| BBIM404        | Web Development                               | Option                       | 15  |
| Polylang       | Language module                               | Option                       | 15  |
| , 3            | 3 3   | Total Level 4 credits        | 120 |
| Level 5        |   |                              |     |
|                | s to the value of 90 credits:                 |                              |     |
| ATRS500        | Tourism Services Management & Marketing       | Core                         | 30  |
| 4TRS599        | Research Methods                              | Core                         | 15  |
| 4TRS592        | Destinations                                  | Core                         | 15  |
| ATRS503        | Tourism and Events Policy                     | Core                         | 15  |
| ATRS504        | Eventful Cities                               | Core                         | 15  |
|                | on module (to the value of 15 credits) sele   |                              |     |
| ATRS502        | Heritage and Cultural Tourism                 | Option                       | 15  |
| ATRS505        | Work Placement                                | Option                       | 15  |
| BEQM507        | The European Business Environment             | Option                       | 15  |
| BBIM502        | Project Management                            | Option                       | 15  |
| Polylang       | Language module                               | Option                       | 15  |
|                | tminster Elective module at Level 5 or above  | •                            | 15  |
| <u> </u>       |   | Total Level 5 credits        |     |
| Level 6        |   |                              |     |
| ·              | s to the value of 75 credits:                 |                              |     |
| 4TRS668        | Tourism/Events Comparative Study              | Core                         | 15  |
| 4TRS667        | Individual Project                            | Core                         | 30  |
| ATRS678        | Conference and Events Planning                | Core                         | 15  |
| ATRS602        | Staging an Event                              | Core                         | 15  |
| At least two 1 | Fourism Options (to the value of 30 credits)  | selected from the            |     |
| following:     | ,   |                              |     |
| 4TRS670        | Urban Tourism                                 | Option                       | 15  |
| ATRS601        | Tourism in Society                            | Option                       | 15  |
| 4TRS671        | Sustainable Tourism in the Developing World   | d Option                     | 15  |
| ATRS600        | The Airline Business                          | Option                       | 15  |
| 4TRS681        | Managing Airports                             | Option                       | 15  |
| ATRS605        | Work Placement                                | Option                       | 15  |
|                |   |                              |     |
| And one Wes    | tminster Elective (to the value of 15 credits | s) from the following:       |     |
| Our recomme    | endations are:                                |                              |     |
| Tourism Modu   | iles and                                      |                              |     |
| BHRM601        | Human Resource Management                     | Elective                     | 15  |
| BMKT604        | Cross Cultural Studies for Marketing          | Elective                     | 15  |
| BMKT606        | PR Sales and Promotion                        | Elective                     | 15  |
| BMT612         | Small Business and Guerrilla Marketing        | Elective                     | 15  |
| BMKT613        | Ethics in Marketing                           | Elective                     | 15  |
| BMKT616        | Intrapreneurship for SME                      | Elective                     | 15  |
| BMKT617        | International Business#                       | Elective                     | 15  |
| Polylang       | Language module                               | Elective                     | 15  |
|                |   | <b>Total Level 6 credits</b> | 120 |
|                |   | <b>Total overall credits</b> | 360 |
|                |   |                              |     |

## **Travel and Tourism**

| Module Requirements for the BA (Hons) Travel and Tourism (full time mode) |                               |                     |                |        |
|---|-------------------------------|---------------------|----------------|--------|
| Code  | Module title                  | Core/Elective/Optio | <u>n</u> C     | redit  |
| Level 6   |                               |                     |                |        |
| Core module   | s to the value of 75 credits: |                     |                |        |
| 4TRS667   | Individual Project            |                     | Core           | 30     |
| ATRS600   | The Airline Business          |                     | Core           | 15     |
| 4TRS671   | Sustainable Tourism in the D  | eveloping World     | Core           | 15     |
| 4TRS670   | Urban Tourism                 |                     | Core           | 15     |
| Two Option modules to the value of 30 credits                             |                               |                     |                |        |
| ATRS601   | Tourism in Society            |                     | Option         | 15     |
| ATRS602   | Staging an Event              |                     | Option         | 15     |
| 4TRS681   | Managing Airports             |                     | Option         | 15     |
| ATRS678   | Conference and Events Plan    | ning                | Option         | 15     |
| BMKT604   | Cross Cultural Studies for Ma | arketing            | Option         | 15     |
| BHRM601   | Human Resource Manageme       | ent                 | Option         | 15     |
| and one Westminster Elective at Level 6 or above Elective 15              |                               |                     |                | 15     |
|   |                               | Total               | Level 6 credit | ts 120 |

Total overall credits (including foundation degree) 360

| Module Requirements for the BA (Hons) Travel and Tourism (part time mode) |                                 |                     |            |        |
|---|---------------------------------|---------------------|------------|--------|
| Code  | Module title                    | Core/Elective/Optio | <u>n</u> _ | Credit |
| Level 6 (Yea  | <u>r 1)</u>                     |                     |            |        |
| Core module   | es to the value of 30 Credits   |                     |            |        |
| 4TRS671   | Sustainable Tourism in the De   | veloping World      | Core       | 15     |
| 4TRS670   | Urban Tourism                   |                     | Core       | 15     |
| One Option  | module to the value of 15 cred  | lits                | Option     | 15     |
| and one Wes   | stminster Elective to the value | of 15 credits:      | Elective   | 15     |
| Level 6 (Yea  | <u>r 2)</u>                     |                     |            |        |
| Core module   | es to the value of 45 credits:  |                     |            |        |
| 4TRS667   | Individual Project              |                     | Core       | 30     |
| ATRS600   | The Airline Business            |                     | Core       | 15     |
| One Ontion  |                                 | 114~                |            |        |
|   | module to the value of 15 cred  | lits                |            |        |
| Electives are   | Taxada na in Oaniata            |                     | 0 1:       | 45     |
| 4TRS679   | Tourism in Society              |                     | Option     | 15     |
| 4TRS681   | Managing Airports               |                     | Option     | 15     |
| ATRS678   | Conference and Events Plann     | ing                 | Option     | 15     |
| BMKT604   | Cross Cultural Studies for Mar  | keting              | Option     | 15     |
| BHRM601   | Human Resource Managemer        | nt                  | Option     | 15     |
|   |                                 | Total Level 6       | credits 12 | 0      |
|   | Total overall credits (         | including foundatio | n degree)  | 360    |
| A. ( A. ( II  |                                 |                     | , .        |        |

Note: Not all elective and option modules will necessarily be offered in any one year.

The rules for including Polylang modules are complex and you should refer to the academic regulations or essential Westminster for the full rules. Polylang modules are awarded at the Credit Level at the time of the original registration for a Polylang module. Polylang modules can contribute to the final degree classification in the following ways:

- Level 4: Polylang modules passed at Level 4 do not contribute to the calculation of the honours degree classification.
- Level 5: A Polylang module taken at Grade 2 or above can count as one of the next best 105 modules
- Level 6: A Polylang module taken at Grade 3 or above can count as one the best 105 modules

#### **Academic regulations**

The BA (Hons) Tourism with Business, BA (Hons) Tourism and Planning, BA (Hons) Tourism and Events, BA (Hons) Travel and Tourism and their intermediate awards operate in accordance with the University's Academic Regulations and the Framework for Higher Education Qualifications in England, Wales and Northern Ireland published by the Quality Assurance Agency for Higher Education (QAA) in 2008.

All students should make sure that they access a copy of the current edition of the general University handbook called Essential Westminster, which is available at <a href="westminster.ac.uk/essential-westminster">westminster.ac.uk/essential-westminster</a>. The following regulations should be read in conjunction with Section 17: Modular Framework for Undergraduate Courses and relevant sections of the current Handbook of Academic Regulations, which is available at <a href="westminster.ac.uk/academic-regulations">westminster.ac.uk/academic-regulations</a>

#### **Award**

To qualify for the award of BA (Hons) Tourism with Business, BA (Hons) Tourism and Planning, BA (Hons) Tourism and Events Management or BA (Hons) Travel and Tourism, a student must have:

- obtained at least 360 credits including:
  - passed 75 credits at credit Level 4 or higher and achieved at least a condoned credit in each of the remaining modules worth 45 credits at Level 4; and
  - passed a minimum of 120 Credits at credit Level 5 or higher; and
  - passed a minimum of 120 credits at credit Level 6 or higher.
- attempted modules with a maximum value of 330 credits at credit Levels 5 and
   6: and
- satisfied the requirements contained within any course specific regulations for the relevant course scheme.

The class of the Honours degree awarded is decided by two criteria, the average of the best 105 credits passed at credit Level 6 being in the range of the class to be awarded, and the average of the next best 105 credits passed at credit Levels 5 and 6 provided the next best 105 credits passed are no more than one classification below this.

## Support for students

Upon arrival, an induction programme will introduce students to the staff responsible for the course, the campus on which they will be studying, the Library and IT facilities and to the Faculty Registry. Students will be provided with the Course Handbook, which provides detailed information about the course. Students are allocated a personal tutor who can provide advice and guidance on academic matters. Learning support includes four libraries, each holding a collection of resources related to the subjects taught at their Faculty. Students can search the entire library collection online through the Library Search service to find and reserve printed books, and access electronic resources (databases, e-journals, e-books).

Students can choose to study in the libraries, which have areas for silent and group study, desktop computers, laptops for loan, photocopying and printing services. They can also choose from several computer rooms at each campus where desktop computers are available with the general and specialist software that supports the courses taught at their Faculty. Students can also securely connect their own laptops and mobile devices to the University wireless network.

The University uses a Virtual Learning Environment called Blackboard where students access their course materials, and can communicate and collaborate with staff and other students.

At University level, Services for Students provide advice and guidance on accommodation, financial and legal matters, personal counselling, health and disability issues, careers and the chaplaincy providing multi-faith guidance. The International Office provides particular support for international students. The University of Westminster Students' Union also provides a range of facilities to support all students during their time at the University.

#### Quality management and enhancement

## **Course management**

Dr Nancy Stevenson <u>stevenn@westminster.ac.uk</u> is the Programme/Course Leader for the Undergraduate Tourism Programme (including BA (Hons) Tourism with Business, BA (Hons) Tourism and Planning, BA (Hons) Tourism and Events Management and BA (Hons) Travel and Tourism). She is responsible for day-to-day running and overall management of the course and development of the curriculum.

Dr Anne Graham <u>grahama@westminster.ac.uk</u> is the Deputy Programme Leader for the Undergraduate Tourism Programme.

Simon Curtis <u>curtiss@westminster.ac.uk</u> is the Admissions Tutor for the Undergraduate Tourism Programme.

Jane Wright writ

## Course approval, monitoring and review

The undergraduate tourism programme was last approved by a University Validation Panel in 2006 (and underwent a Transition Review in 2010 and a periodic review in 2012). The panel included internal peers from the University and external subject specialists from academia and industry to ensure the comparability of the course to those offered in other universities and the relevance to employers. Periodic course review helps to ensure that the curriculum is up-to-date and that the skills gained on the course continue to be relevant to employers.

The course is monitored each year by the Faculty to ensure it is running effectively and that issues which might affect the student experience have been appropriately addressed. Staff will consider evidence about the course, including the outcomes from each Course Committee, evidence of student progression and achievement and the reports from external examiners, to evaluate the effectiveness of the course. The Annual Monitoring Sub-Committee considers the Faculty action plans resulting from this process and the outcomes are reported to the Academic Council, which has overall responsibility for the maintenance of quality and standards in the University.

#### Student involvement in Quality Assurance and Enhancement

Student feedback is important to the University and student views are taken seriously. Student feedback is gathered in a variety of ways. The most formal mechanism for feedback on the course is the Course Committee. Student representatives will be elected to sit on the Committee to represent the views of their peer group in various discussions. The University and the Students' Union work together to provide a full induction to the role of the Course Committee.

All students are invited to complete a Module Feedback Questionnaire before the end of each module. The feedback from this will inform the module leader on the effectiveness of the module and highlight areas that could be enhanced. The University also has an annual Student Experience Survey, which elicits feedback from students about their course and University experience.

Students meet with review panels when the periodic review of the course is conducted to provide oral feedback on their experience on the course. Student feedback from course committees is part of the Faculty's' quality assurance evidence base.

For more information about this course please contact Nancy Stevenson (<a href="mailto:stevenn@westminster.ac.uk">stevenn@westminster.ac.uk</a>) or visit: <a href="mailto:westminster.ac.uk/courses/subjects/tourism-and-events/undergraduate-courses">westminster.ac.uk/courses/subjects/tourism-and-events/undergraduate-courses</a>

**Please note:** This programme specification provides a concise summary of the main features of the course and the learning outcomes that a student might reasonably be expected to achieve and demonstrate if s/he takes full advantage of the learning opportunities that are provided. This specification should be read in conjunction with the Course Handbook provided to students and Module Handbooks, which provide more detailed information on the specific learning outcomes, content, teaching, learning and assessment methods for each module.

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