

## PAYMENT AND DELIVERY TERMS

### **1 About these Payment and Delivery Terms**

- 1.1 These Payment and Delivery Terms apply whenever you purchase goods, services, or digital content (“**Products**”) from our site. They should be read together with the Consumer Information Document which may be found [here](#) and the terms and conditions for the goods and/or services you are purchasing, a link to which will be provided to you prior to your purchase.

### **2 How to pay**

- 2.1 You may only pay for Products using a debit card or credit card. We accept the following cards: Visa, MasterCard and International Maestro.
- 2.2 By clicking [“pay now”] you agree to pay for the Products (including any delivery or other charges specified in the order confirmation notice provided to you immediately before you place your order (the “**Order Confirmation Notice**”) in accordance with these Payment and Delivery Terms.
- 2.3 Unless otherwise specified, payment is in advance. We will charge your debit card or credit card once we have dispatched your order.
- 2.4 We may, at our discretion, allow you to pay in arrears, following receipt of an invoice from us. Any such invoice must be paid in full within [30] days of the date of the invoice. Without limiting any of our other legal rights, if you fail to pay the invoice by the due date you must immediately cease to use any Products provided under the order to which the invoice relates and we may refuse to provide you with any Products under that order which we have not yet provided.

### **3 What will the Products cost?**

- 3.1 The prices of the Products will be as quoted on the site from time to time. We take all reasonable care to ensure that the prices of Products are correct at the time when the relevant information was entered onto the system.
- 3.2 Any changes to the price of any Products will not affect any order which has been confirmed by us.
- 3.3 The price of all Products includes VAT (where applicable) at the applicable current rate chargeable in the UK for the time being. However, if the rate of VAT changes between the date of your order and the date of delivery, we will adjust the VAT you pay, unless you have already paid for the relevant Products in full before the change in VAT takes effect.
- 3.4 Unless otherwise stated, the price of the Products is exclusive of any delivery or other charges.
- 3.5 Please note it is always possible that, despite our reasonable efforts, some of the Products on the Site may be incorrectly priced. If we discover an error in the price of the Products you have ordered, we will inform you of this error and give you the option of continuing to purchase the relevant Products at the correct price or cancelling your order. We will not process your order until we have your instructions on this. If we are unable to contact you using the contact details you provided during the order process, we will treat the order as cancelled and notify you in writing. Please note that if the pricing error is obvious and unmistakable and could have reasonably been recognised by you as a mispricing, we do not have to provide the relevant Products to you at the incorrect (lower) price.

### **4 Delivery**

- 4.1 Any goods purchased from the site will be delivered within [30 days] of the date on which the order is placed.