

School of Management and Marketing
(Westminster Business School). University of Westminster

[Service Research and Customer Experience Group \(SRCE\)](#)

Online Research Seminar

“Employees’ role in service customisation”

You are invited to a session delivered by **Professor Felix Mavondo**
(Monash University, Melbourne, Australia)

Presented by Dr. Felicity Hardley

Date: Tuesday, 29th March 2022

Time: 9:30am UK time (6:30pm Australian time)

Location: Online Microsoft Teams

(Link has been sent to SRCE members and to SMM staff via outlook calendar invite)

If you are not a SRCE member or SMM staff and want to attend please email Dr. Ruiz-Alba

j.ruizalbarobledo@Westminster.ac.uk to get the link to Microsoft Teams event

